



OUR **WOW** PROMISE



UNMATCHED QUALITY ASSURANCE

FWE guarantees that all equipment is manufactured to the highest standards, using premium materials and rigorous quality control processes. Should any equipment not perform as promised due to manufacturing defects within the first year, we will repair or replace the item at no additional cost to the customer.



LIFETIME SUPPORT PROMISE

We stand behind our products with lifetime technical support. Our dedicated support team is always ready to assist with any operational or maintenance inquiries, ensuring that your FWE equipment continues to perform efficiently over its lifetime.



RESPONSE TIME COMMITMENT

We guarantee a prompt response to all customer service inquiries. Contact our support team, and we will ensure a response within 24 business hours, so you can keep your operations running smoothly with minimal downtime.



SATISFACTION GAURANTEE

At FWE, customer satisfaction is our top priority. If within the first 90 days of delivery, you are not completely satisfied with your purchase, we will work with you to resolve the issue to your satisfaction, whether it be through equipment adjustments, replacements, or a return process.