



OPERATING INSTRUCTIONS

HEATED HOLDING SHELVES



RADIANT "HHS" SERIES

HEATED HOLDING SHELVES WITH DIXELL CONTROLS

RADIANT "HHS" SERIES

HHS-513-1839 MODEL SHOWN



**TEMPERATURE
CONTROLLER**

**MAIN POWER SWITCH
WITH INDICATOR LIGHT**

HEATED HOLDING SHELVES

INSTALLATION

CONGRATULATIONS...

... and **Thank You** for purchasing an FWE Heated Holding Shelf. Your unit has been designed and manufactured under rigid controls to assure you the most efficient service. It is a full time unit, and may be used continuously.

Please take a moment to read through this booklet of important information pertaining to your unit. By following a routine of proper use and care described on the following pages, your unit will last for many years.

IMPORTANT: Your **Manufacturer Registration Card** must be returned within 30 days after initial delivery to activate the warranty.

SERIAL AND MODEL NUMBER

These numbers are found on the nameplate (serial tag) affixed to the back of the unit. Please record them in this booklet, in the space provided on page #. When ordering parts and/or service, you will need to provide this information. The voltage and amperage of the unit are also stamped on the serial tag.

UNPACKING

After uncrating your unit, remove all tape and padding which held any moving parts in place during shipment.



HEATED HOLDING SHELVES

WARNINGS

ELECTRICIAL REQUIREMENTS AND GROUNDING

FWE standard models operate on 110/120 volt, 60 Hz, 1 ph, A.C. (unless ordered otherwise), and are equipped with a three prong grounding cord plug for your protection against possible chock hazards. Be sure to plug only into a properly grounded three prong wall receptacle. If you have any questions with regard to adequate wiring or grounding in your building, a qualified electrician should be contacted before using your unit. The amperage of your unit is stamped on the name plate attached to the back of the model.

DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE GROUNDING PRONG FROM THE CORD PLUG.

WARNING: ONLY A QUALIFIED ELECTRICIAN SHOULD ATTEMPT TO REPAIR OR REPLACE ELECTRICAL COMPONENTS OR WIRING.

BE SURE THAT MODEL IS UNPLUGGED FROM ELECTRICAL SOURCE BEFORE REMOVING CONTROL PANEL.

HEATED HOLDING SHELVES

QUICK START

HEATING CONTROL:

When power is first activated, all LED's and display segments light. After the control initializes, the green thermometer bulb blinks. When the heating element is turned on the green thermometer bulb symbol stops blinking. It completely turns off when the temperature set point is reached and the heating element is turned off. This cycle continues to maintain the cabinet temperature while actual cabinet temperature is displayed.

HOW TO SEE THE SET POINT

1. Push and immediately release the SET Key.
The display will show the Set Point Value.
2. Push and immediately release the SET Key or wait 5 seconds to display the probe value (actual unit temperature) again.



HOW TO CHANGE THE SET POINT

1. Push the SET Key for more than 2 seconds to change the Set Point Value.
2. The value of the Set Point will be displayed and the °C or °F LED indicator starts blinking.
3. To change the Set Point Value, push the UP or DOWN arrows within 10 seconds. To memorize the new Set Point Value, push the SET Key again or wait 10 seconds.

HEATED HOLDING SHELVES

GENERAL OPERATING INSTRUCTIONS

PREPARE THE UNIT BEFORE LOADING FOOD

1. **PLUG UNIT INTO A PROPERLY GROUNDED POWER RECEPTACLE.** The indicating light will come on the main power switch.
2. **SELECT A TEMPERATURE SETTING.** Please refer to Dixell Quick Start on page 4. The “HHS” series models are pre-set to 170°F. For most foods, a holding temperature of 150°F - 160°F should be adequate.
3. **PRE-HEAT MODEL FOR 15 MINUTES.** Once the unit has reached the temperature which you selected, a load unit with your ***HOT*** foods.

AVOID PUTTING YOUR HOT FOODS ONTO A COLD SHELF!

By pre-heating the unit 15 minutes before each use, you can be assured of maintaining the temperature and obtaining the best results from your model.

CLEANING

Keep your unit clean by simply wiping as needed, with a damp cloth or sponge and a mild soapy solution.

NEVER USE ABRASIVES, ACIDS, OR STRONG CLEANERS.

Do not flood or allow electrical parts to become wet. A stainless steel cleaner/polish is recommended to maintain a “like-new” appearance.

DO NOT USE WAX OR STRONG CLEANERS ON DOOR GASKETS OR VINYL TRIM.

YES!
USE THESE
PRODUCTS



HEATED HOLDING SHELVES

CLEANING CARE - WHAT NOT TO USE

DO NOT USE THESE PRODUCTS

Do **NOT** use cleansers, detergents, degreasers, sanitizers, or bleaching agents that contain chlorides or phosphates on Stainless Steel.

The damage appears as pits, eruptions, voids, small holes, cracks, severe discoloration, or dulling of the metal finish.

THIS DAMAGE IS PERMANENT AND IS NOT COVERED BY THE WARRANTY.

DO NOT USE THESE PRODUCTS



HEATED HOLDING SHELVES

SERVICE RECORD

Model Number _____

Serial Number _____

Date of Purchase _____

Notes:

CAUTION: HOLDING FOOD AT TEMPERATURES OF LESS THAN 140°F MAY BE DANGEROUS. TEMPERATURES UNDER 140°F PROMOTE THE GROWTH OF HARMFUL BACTERIA AND TOXINS IN SOME FOODS.

HEATED HOLDING SHELVES

LIMITED TWO YEAR WARRANTY

FWE / Food Warming Equipment Company, Inc. (Seller) warrants to the original purchaser, subject to the exceptions and conditions below, that FWE manufactured equipment shall be free from defects in material or factory workmanship, under ordinary use for the purpose for which it is designed. The effective warranty period is as follows:

PARTS: Seller will furnish without charge to the original purchaser, FOB Sellers' factory, replacement parts for repairs to all new standard catalog products and factory custom / modified units, which in Seller's sole judgment, prove defective in materials or workmanship under normal and proper use with the reserved right to request the return of any part claimed to be defective, prior to issuing replacement part or authorizing warranty service, for a period of two (2) years from date of original shipment from Seller's plant, except for equipment used in a Correctional Environment / Facilities, which is warranted for a period of one (1) year from date of original shipment from Seller's plant.

LABOR: Seller's labor warranty shall be performed by a Seller-approved Service Agency who must contact Seller to obtain a Warranty Service Authorization (WSA) number prior to performing any repairs. If service is required during overtime periods, the difference between overtime and standard labor rates shall be paid by the purchaser. Seller does not assume any responsibility for any charges not expressly authorized, incidental to the repair or replacement of equipment covered by this warranty, nor charges exceeding, in Sellers sole judgment, normal and customary amounts. Only approved travel charges will be allowed. Seller's labor warranty shall be from the date of original shipment date from Seller's plant for a period of one (1) year, except for equipment used in a Correctional Environment / Facilities which is warranted for a period of six (6) months.

This warranty is for normal usage and does not apply to any product or parts thereof that have been misused, altered, or where Seller's operating instructions or specific voltage is not observed; nor shall this warranty apply to defective products or parts resulting from accident following date of original shipment, nor extend to or cover removal, installation, reinstallation or calibration, or service calls or cost of repairs undertaken by a customer. This warranty is also subject to the following:

- 1.] Customer returning the warranty registration card, accompanying Sellers original shipment, to Seller within thirty (30) days of receipt;
- 2.] Giving immediate notice of any allegedly defective part or product to Seller; and
- 3.] Customer, at Sellers request, returning said defective parts or product to Seller.

This is the sole warranty applicable to the merchandise. It is expressly understood that Seller's liability hereunder is limited to the repair or replacement, at Seller's option, of products or parts, defective materials or workmanship as provided above. Seller's judgement as to the cause and nature of any defect will be final. Seller shall in no case be responsible for special or consequential damages or any other obligation or liability with respect to products sold by Seller.

This warranty, as stated above, applies to equipment installed in the Continental United States. FWE equipment installed outside the Continental United States shall carry parts coverage only. All labor costs are approved on a discretionary basis, based on like repairs in the Continental U.S. This warranty shall stand in whole or in part as allowed by law. Any exclusion of a part of this warranty, as may be allowed by law, shall not void balance of warranty.





FWE Parts Department:
www.FWEparts.com
Order Hotline: 800-222-4393



FOOD WARMING EQUIPMENT COMPANY, INC.

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5599 HWY. 31 W. Portland, TN 37148
800.222.4393 | 815.459.7500 | Fax: 815.459.7989
www.FWE.com | sales@fwe.com

