OPERATING INSTRUCTIONS

PROOFER/HEATER CABINETS

PHU SERIES
PH-1826 SERIES
PH-BBC SERIES
ETC-1826-PH SERIES
ETC-UA-PH SERIES

Thermometer
Air Temperature “HEAT” Control Dial
Air Temperature Cycling Light
Air Moisture Cycling Light
Air Moisture “PROOF” Control Dial with “P” to Indicate Proof Position
Main Power Switch

Heat Basin
Water Pan
Proof, Heat and Hold - all in the same versatile cabinet!

- Serial Tag and Parts List
- Control Panel
- Uprights and tray slides remove and adjust easily without tools
- Heat System Tunnel
- 12" x 20" Water Pan and Heat Basin
- Moisture Drip Trough With Removable Drain Plug
CONGRATULATIONS...

...and thank you for purchasing an FWE Mobile PROOFER/HEATER cabinet. Your unit has been designed and manufactured under rigid controls to assure you the most efficient service. It is a full time unit, and may be used continuously.

Please take a moment to read through this booklet of important information pertaining to your cabinet. By following a routine of proper use and care described on the following pages, your cabinet will last for many years.

IMPORTANT: Your Manufacturer Registration Card must be returned within 30 days after initial delivery to put warranty into effect.

IMPORTANT: Your FWE Proofer-Heater is designed to give maximum performance by using the heat control and the proof control simultaneously. To achieve the desired results for various products, it is suggested that you experiment with various settings.

Please see the GENERAL OPERATING INSTRUCTIONS - PROOF MODE for several examples of simultaneous control settings, resulting in relative humidity.

CAUTION: HOLDING FOOD AT TEMPERATURES OF LESS THAN 140°F MAY BE DANGEROUS. TEMPERATURES UNDER 140°F PROMOTE THE GROWTH OF HARMFUL BACTERIA AND TOXINS IN SOME FOODS.
FWE Proofer/Heater models operate on 110/120 volt, 60 Hz, 1 ph, A.C. (unless ordered otherwise), and are equipped with a three prong grounding cord plug for your protection against possible shock hazards. Be sure to plug only into a properly grounded three prong wall receptacle. If you have any questions with regard to adequate wiring or grounding in your building, a qualified electrician should be contacted before using your cabinet. The amperage of your cabinet is stamped on the nameplate attached to the unit.

DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE GROUNDING PRONG FROM THE CORD PLUG.

WARNING: ONLY A QUALIFIED ELECTRICIAN SHOULD ATTEMPT TO REPAIR OR REPLACE ELECTRICAL COMPONENTS OR WIRING.

BE SURE THAT MODEL IS UNPLUGGED FROM ELECTRICAL SOURCE BEFORE REMOVING CONTROL PANEL.
GENERAL OPERATING INSTRUCTIONS

CONTROL PANEL AND CABINET CLEANING

CONTROLS

When ready for operation, and the cabinet has been plugged into an outlet, an ON-OFF rocker switch activates power to the cabinet.

Your Proofer/Heater is equipped with two (2) heating elements and two (2) separate controls which regulate these elements. This allows you to set the temperature and humidity needed for the mode (holding or proofing) you have chosen.

The control knob marked PROOF is an infinite control (1-7 settings) which regulates the amount of warmed moisture in the cabinet. A light indicates that this proofing function is activated.

The control knob marked HEAT goes from 90°F to 190°F, and controls the amount of heat in the cabinet, when in use as a holding unit only. If water is added to water pan during this mode, some humidity will be added to the cabinet air to keep foods moist. An amber light indicates that the holding function is activated. An operational range thermometer shows the actual internal temperature of the cabinet.

NOTE: Some units are equipped with an optional accessory timer, which may be set manually for up to 12 hours.

CLEANING

Keep your cabinet clean by simply wiping the interior and exterior, as needed, with a damp cloth or sponge and a mild soapy solution. NEVER USE ABRASIVES, ACIDS, OR STRONG CLEANERS. Do not flood or allow electrical parts to become wet. The interior tray slide assemblies and humidifier pans are removable for easy cleaning. A stainless steel cleaner/polish is recommended for the exterior to maintain a "like-new" appearance. DO NOT USE WAX OR STRONG CLEANERS ON DOOR GASKETS OR VINYL TRIM.

WARNING: THE WATER PAN, AIR TUNNEL AND HEATING ELEMENT(S) ARE HOT WHEN IN USE AND COULD CAUSE INJURY. NEVER TOUCH, OR ATTEMPT TO LIFT HEATING ELEMENTS BY HAND! A THUMB LEVER IS PROVIDED TO POSITION YOUR HINGED ELEMENTS AND FAN GRILL.
1) **PLUG CABINET INTO OUTLET**, making sure it is a properly grounded power receptacle. Press ON-OFF rocker switch to "ON" position. The indicating light located on the switch will come on, and remain on until the rocker switch is turned to "OFF" position.

2) **ADD HOT WATER TO THE HUMIDIFIER 12" x 20" PAN.**
   This pan is located at the bottom of the unit. It is not necessary to remove the pan to add water. Amount of water required depends on start-up time, length of proofing, and level of humidity desired.

3) **PRE-HEAT THE CABINET** by turning the rocker switch to the "ON" position, and setting the HEAT control to 100°F. Allow approximately 15-25 minutes of pre-heat time. The door should be kept tightly closed during this procedure, to obtain the optimum proofing environment.

4) **SET PROOF CONTROL** to desired setting. The "PROOF" indicator light will illuminate, and remain on for the duration of the proofing cycle. Suggested setting is NO. 5, for uniform raised dough results. At this setting, the proofing system maintains an optimum 95°- 95% heat / humidity balance. Below are examples of results at several temperature / proof setting combinations. As a rule of thumb, **the higher the heat setting, the lower the humidity**, since higher temperatures will cause more rapid evaporation of the moisture.

   **EXAMPLE:** If heat setting is at 100°F, and proof setting is at #5, it should result in 96% relative humidity in the interior of the cabinet.

   **EXAMPLE:** If heat setting is at 140°F, and proof setting is at #5, it should result in 90% relative humidity in the interior of the cabinet.

   **EXAMPLE:** If heat setting is at 152°F, and proof setting is at #5, it should result in 75% relative humidity in the interior of the cabinet.

   **NOTE:** As with all Proofing cabinets, your results may vary, depending on cabinet model (size of interior), room temperature and conditions, pre-heat time, temperature of product going into cabinet, etc. It is suggested that you experiment with various products at various settings to achieve optimum, uniform results for your particular application.

5) **LOAD THE CABINET** with your product as quickly as possible. To maintain the best proofing conditions, the door should be tightly closed when not loading the cabinet, and remain closed for the duration of the proof time necessary for your product.

   **NOTE:** You may desire to create a high saturation of moisture in your cabinet. A **DRIP TROUGH** has been provided to collect excess cabinet moisture / run-off and is located below the door. Remove the plug to drain water from trough, then wipe clean. Drain as often as required.
GENERAL OPERATING INSTRUCTIONS

12" x 20" HUMIDIFIER PAN

ADD HOT WATER TO 12" x 20" PAN

Amount of water required in pan is determined by:
1. Start-up time (Less Water = Faster Start-up)
2. Length of proofing time
3. Level of humidity desired

NO WATER IN HEAT BASIN

KEEP HEAT BASIN DRY

WATER PAN POSITIONS INTO HEAT BASIN.

ADD WATER INTO 12" x 20" PAN ONLY.

WARNING: THE WATER PAN, AIR TUNNEL AND HEATING ELEMENT(S) ARE HOT WHEN IN USE AND COULD CAUSE INJURY.
GENERAL OPERATING INSTRUCTIONS
HEAT TUNNEL AND WATER PAN

WATER PAN IS REMOVABLE AND REPLACEABLE

12” x 20” pan is removable and replaceable for easy cleaning.

12” x 20” pan correctly positioned in HEAT BASIN, shown with heat tunnel removed.

ADDING WATER TO 12” x 20" PAN

Add HOT water to 12” x 20” pan with heat tunnel in position. Water Pan is positioned into heat basin.

Amount of water required in pan is determined by:

1. Start-up time
2. Length of proofing time
3. Level of humidity desired
# TROUBLE-SHOOTING CHART

Check this list first before you call for service...

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TEMP TOO HOT</strong></td>
<td>1A] Adjustable thermostat set too high</td>
<td>1A] Set thermostat at a lower temperature (no lower than 140°F).</td>
</tr>
<tr>
<td></td>
<td>1B] Thermostat needs re-calibrating**</td>
<td>1B] Loosen screw in thermostat knob and remove knob. Adjust set screw in hollow stem with small blade screwdriver by turning <strong>CLOCK-WISE</strong>. 1/4 turn lowers temperature approximately 10°F. <strong>DO NOT REMOVE SET SCREW.</strong></td>
</tr>
<tr>
<td><strong>TEMP NOT HOT ENOUGH</strong></td>
<td>2A] Opening door unnecessarily</td>
<td>2A] Keep door closed and latched shut as much as possible.</td>
</tr>
<tr>
<td></td>
<td>2C] Cord plug pulled out from outlet</td>
<td>2C] Replug cord into proper outlet.</td>
</tr>
<tr>
<td></td>
<td>2D] Fuse blown - no power to outlet</td>
<td>2D] Have a qualified electrician check power and fuse box.</td>
</tr>
<tr>
<td></td>
<td>2E] Thermostat out of calibration**</td>
<td>2E] Loosen set screw in thermostat knob and remove knob. Adjust set screw in hollow stem with small blade screwdriver by turning <strong>COUNTER-CLOCKWISE</strong>. 1/4 turn raises temperature approximately 10°F. <strong>DO NOT REMOVE SET SCREW.</strong></td>
</tr>
<tr>
<td><strong>NO HEAT AT ALL</strong></td>
<td>3A] Cabinet not plugged into outlet</td>
<td>3A] Plug cabinet into properly grounded electrical outlet.</td>
</tr>
<tr>
<td></td>
<td>3C] Rocker switch at “OFF” position</td>
<td>3C] Turn switch to “ON” position.</td>
</tr>
<tr>
<td></td>
<td>3D] Fuse Blown - no power to outlet</td>
<td>3D] Have a qualified electrician check power to fuse box.</td>
</tr>
<tr>
<td></td>
<td>3E] Thermostat needs replacing</td>
<td>3E] Unplug cabinet from electrical source. Loosen set screw in thermostat knob and remove knob. Remove control panel, disconnect wires from terminals on thermostat, and remove 2 screws holding thermostat to control panel. Replace thermostat with new one, and re-install control panel and thermostat knob.</td>
</tr>
<tr>
<td></td>
<td>3F] Heating element burned out*</td>
<td>3F] Unplug cart from electrical source. Remove screws holding heating element in place. Gently pull element away from back wall a few inches to expose wire connections. Disconnect wires, and replace element with new one. Reconnect wires, secure element with screws.</td>
</tr>
</tbody>
</table>

**NOTE: CALIBRATION IS EXCLUDED FROM FWE WARRANTY. Thermostats on all units are calibrated at the factory prior to shipping. Due to conditions in transit, beyond our control, occasionally units will need to be re-calibrated prior to use. This is a simple procedure for which instructions are given above. (1B, 2E)**

* Heating element will either function or not function. Only a slight warmth indicates a problem with the thermostat, not the element.*
Model Number ______________________
Serial Number ______________________
Date of Purchase ____________________

Notes:
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
___________________________________________________
FWE PROOFER/HEATER CABINETS

LIMITED TWO YEAR WARRANTY

FWE / Food Warming Equipment Company, Inc. (Seller) warrants to the original purchaser, subject to the exceptions and conditions below, that FWE manufactured equipment shall be free from defects in material or factory workmanship, under ordinary use for the purpose for which it is designed. The effective warranty period is as follows:

PARTS: Seller will furnish without charge to the original purchaser, FOB Sellers’ factory, replacement parts for repairs to all new standard catalog products and factory custom/modified units, which in Seller’s sole judgement, prove defective in materials or workmanship under normal and proper use with the reserved right to request the return of any part claimed to be defective, prior to issuing replacement part or authorizing warranty service, for a period of two (2) years from date of original shipment from Seller’s plant, except for equipment used in a Correctional Environment/Facilities, which is warranted for a period of one (1) year from date of original shipment from Seller’s plant.

LABOR: Seller’s labor warranty shall be performed by a Seller-approved Service Agency who must contact Seller to obtain a Warranty Service Authorization (WSA) number prior to performing any repairs. If service is required during overtime periods, the difference between overtime and standard labor rates shall be paid by the purchaser. Seller does not assume any responsibility for any charges not expressly authorized, incidental to the repair or replacement of equipment covered by this warranty, nor charges exceeding, in Sellers sole judgement, normal and customary amounts. Only approved travel charges will be allowed. Seller’s labor warranty shall be from the date of original shipment date from Seller’s plant for a period of one (1) year, except for equipment used in a Correctional Environment/Facilities which is warranted for a period of six (6) months.

This warranty is for normal usage and does not apply to any product or parts thereof that have been misused, altered, or where Seller’s operating instructions or specific voltage is not observed; nor shall this warranty apply to defective products or parts resulting from accident following date of original shipment, nor extend to or cover removal, installation, reinstallation or calibration, or service calls or cost of repairs undertaken by a customer. This warranty is also subject to the following:

1.] Customer returning the warranty registration card, accompanying Sellers original shipment, to Seller within thirty (30) days of receipt;

2.] Giving immediate notice of any allegedly defective part or product to Seller; and

3.] Customer, at Sellers request, returning said defective parts or product to Seller.

This is the sole warranty applicable to the merchandise. It is expressly understood that Seller’s liability hereunder is limited to the repair or replacement, at Seller’s option, of products or parts, defective materials or workmanship as provided above. Seller’s judgement as to the cause and nature of any defect will be final. Seller shall in no case be responsible for special or consequential damages or any other obligation or liability with respect to products sold by Seller.

This warranty, as stated above, applies to equipment installed in the Continental United States. FWE equipment installed outside the Continental United States shall carry parts coverage only. All labor costs are approved on a discretionary basis, based on like repairs in the Continental U.S. This warranty shall stand in whole or in part as allowed by law. Any exclusion of a part of this warranty, as may be allowed by law, shall not void balance of warranty.

This is a limited warranty pursuant to the Consumer Product Warranties Act, 15 U.S. Code. section 2303.
© 2003 Food Warming Equipment Co., Inc.
FWE Parts Department:
www.FWEparts.com
Phone: 815 459 7500
FAX: 815 459 7989

WE OFFER SALES AND SERVICE WORLDWIDE

Food Warming Equipment Company, Inc.
P.O. Box 1001 • Crystal Lake, IL 60039-1001

Manufacturing Facilities:
5599 Highway 31 West • Portland, TN 37148

sales@fweco.net
www.FWE.com